



Volunteer Docent Programme

Reports to: Visitor Experience Coordinator

Role type: Volunteering till May 1, 2025

Location: Bangalore

Commencing: October 14, 2024

About MAP

The Museum of Art & Photography (MAP) is a new and innovative museum that opened its doors to the public in February 2023. The Museum's mission is to democratise art, making it as fun and relatable to everyone as possible. For more information about the museum, please visit www.map-india.org.

Summary

The docent programme is an effort to augment the Museum's learning team. Docents are freelance educators trained by the Museum team to lead interpretive tours for diverse visitor groups, workshops for schools, colleges, NGOs, and family activities. Docent positions are open to young adults and professionals who have an interest and or prior experience in history, art, and education, and who can dedicate a fixed number of hours per month. Docents undergo a training period before they start leading programmes. The roles and responsibilities of a docent are as follows-

- Introducing and welcoming visitors to the Museum of Art and Photography
- Responding to inquiries, comments, and feedback from diverse audiences clearly, courteously and effectively
- Conducting walkthroughs for all the exhibitions catered to the general audience post-walkthrough training.
- The docent is expected to undergo sensitization training and walkthrough training conducted by the docent program coordinator

- Providing information about the different galleries and their exhibitions, and daily program offerings
- Using knowledge of museum content to guide visitor learning in the museum's public spaces
- Initiating and facilitating conversations and using objects to spark new questions and ideas from visitors in exhibitions
- Using available resources including computers, iPads, colleagues, and print resources to answer visitor questions or concerns
- Resolving most issues that arise from visitors or bring escalating problems to the attention of the docent coordinator when appropriate/necessary. Staffing exhibitions, public spaces, and exterior museum areas as needed to engage the public in conversation and provide wayfinding assistance

Necessary Skills and Qualifications

- Flexible and willing to problem solve and adapt to quickly changing situations
- Reliable and willing to meet requirements and expectations set by Museum staff
- An interest in contemporary art, photography and Culture with an eagerness to learn something new every day
- Ability to utilize computers, iPads, and other technology to assist visitors
- Enthusiasm for working with the museum's diverse audiences
- Demonstrable interpersonal skills or customer services experience - must be able to make each visitor feel welcome, impart relevant museum content, and resolve problems
- Comfort and confidence speaking to groups of all sizes
- Ability to work with a team
- Fluency in Kannada, Hindi or ISL skills are not required but are definitely a plus.

Requirements-

If selected for the program, the docent must be willing to provide 3 hours of time each week minimum. The first round of our Docent Program is for 6 months commencing on the 13th of October, 2024 till the 1st of May, 2025

with one month of training and 5 months of populating the museum with your expertise!

Note- This is a volunteering and unpaid position open to individuals above 18 and residing in Bangalore.

Equality & Diversity

MAP is an equal opportunities employer. We oppose all forms of discrimination and believe that all people, regardless of their identity or membership of any group deserve to be treated equally, consistently and fairly.

We welcome creativity, excellence and different perspectives that individuals of all backgrounds and abilities bring to our work.

Application process

Please note that all candidates must complete an on-line application and provide complete and accurate information. Only selected candidates will be further contacted and candidates in the final selection step will be subject to reference checks based on the information provided.

To apply please use the [Link](#) and submit your application by September 22, 2024.